

Ethics Reference Number: CS03393



What makes a good doctor

My name is Christoph Schnelle and I am currently completing a PhD at Bond University at the Institute for Evidence-Based Healthcare under the supervision of Dr Mark Jones.

I am conducting a research investigation into the performance of medical doctors. I am specifically interested in finding out what makes an exceptionally good doctor.

As part of this study, I will invite you to be part of an interview where I will ask you three main questions: What, in your opinion and experience, makes an exceptional doctor? b. Have you ever met an exceptional doctor? c. If yes, how did this doctor differ from other doctors? The duration of the interview will most likely be between 15 and 90 minutes, depending on your availability and interest.

Participation in this study is completely voluntary and you may withdraw at any time without risking any negative consequences. If you choose to withdraw your participation in this study, the information you have provided will be immediately destroyed. The information I/we obtain from you will be dealt with in a manner that ensures you remain anonymous. Data will be stored in a secured location at Bond University for a period of 5 years after the end of this project as per 601.3/C150 of the Qld Government University Sector Retention and Disposal Schedule in accordance with the guidelines set out by the Bond University Human Research Ethics Committee.

It is anticipated that the data collected during this study will assist us in understanding what doctors consider or experience to be exceptionally good doctors. Your participation in this study will enhance work towards learning from exceptionally good doctors.

If you experience distress from participation in this research, please contact Lifeline on 13 11 14. We have also prepared a Covid-19 Safety Plan for face-to-face interviews.

Should you have any complaints concerning the manner in which this research is being conducted please make contact with –

**Bond University Human Research Ethics Committee,
Bond University Office of Research Services.
Bond University, Gold Coast, 4229, Australia
Tel: +61 7 5595 4194 Fax: +61 7 5595 1120 email: ethics@bond.edu.au**

We thank you for taking time to assist us with this research.

Warm Regards,

Christoph Schnelle and Dr Mark Jones